

Complaints Process Decisional Tree



Is the complaint concerning a member or past member of the New Brunswick Association of Dietitians?

YES

Your first step should be to discuss the problem directly with the individual or his/her supervisor as difficulties often arise from poor communication or misunderstandings.

Is the complaint related to the conduct or actions of a member or a past member that constitutes as unprofessional conduct, professional misconduct, conduct unbecoming a member, incompetence, incapacity or unfitness to practise dietetics or that the member has violated or failed to comply with the Dietitians Act, the regulations or by-laws under the Dietitians Act?

YES

If matters could not be resolved by discussing directly with the individual or his/her supervisor, proceed with the complaint process with the evidence acquired to present the complaint.

NO



If the complaint is concerning unethical or unsafe practice or conduct by other health care professional(s), present the complaint to the regulatory body to which that health care professional(s) is a registrant of.

NO



If the complaint is not related to the Dietitians Act, a complaint cannot be made under this process.

For any questions, please contact the Registrar of the New Brunswick Association of Dietitians at :



registrar@adnb-nbad.com



(506) 386-5903